

## JOB DESCRIPTION FORM

This job description is intended to convey information essential to understanding the main scope of the position and is not an exhaustive list of duties or responsibilities associated with the position.

<b>Company:</b>	Procurri Malaysia Sdn Bhd
<b>Department:</b>	Technical
<b>Working Location:</b>	Malaysia
<b>Job Title:</b>	Systems Engineer (UNIX)
<b>Reporting to:</b>	Technical Manager
<b>Last updated at:</b>	14/11/2016
<b>SUMMARY OF POSITION:</b>	
<p>This position requires candidate to involve in development, design, implementation, configuration and support of complex UNIX operating environments (Primarily Sun Solaris) across the enterprise equipment. Provides investigation, diagnostic testing, and repair/resolution of System hardware, Operating System, virtualization and HA infrastructure in complex enterprise environments. Provide timely and accurate level 2 &amp; 3 on-site break-fix support for area of expertise based on SLA (24x7)</p>	
<b>RESPONSIBILITIES</b>	
<ul style="list-style-type: none"> <li>• Provide technical pre-sales support to Procurri sales team and clients</li> <li>• Provide post-sales and post project implementation support</li> <li>• Provide break-fix support including, but not limited to, machine inspection, checklist creation, trouble-shooting and replacement of System hardware level, trouble-shooting of Operating system, incident ownership and management</li> <li>• Deliver high quality services and customer satisfactions to our clients</li> <li>• Ensure good housekeeping of equipment residing at designated platform area and maintain its work area tidiness within the engineering area</li> <li>• Ensures timely update of activity list on a daily basis</li> <li>• Drive self-improvement and upkeep with the latest technologies and corporate changes on a continuous basis</li> <li>• Provide after office hours standby according to roster and/or if required</li> </ul>	
<b>REQUIRED QUALIFICATIONS, SKILLS AND ATTRIBUTES</b>	
<b>Essential:</b>	
<ul style="list-style-type: none"> <li>• Experienced in Sun SPARC &amp; x64 servers, storage, SAN Switch and tape library break-fix.</li> <li>• Familiar with Solaris, and IBM AIX</li> <li>• Able to communicate clearly and concisely, both orally and in writing.</li> </ul>	
<b>Preferred:</b>	
Industrial certification from Oracle Sun Solaris (SCSA, SCNA, OCP), IBM (AIX, P-series, Storage), EMC or Netapp	
<b>REQUIRED EXPERIENCE</b>	
<b>Essential:</b>	
<ul style="list-style-type: none"> <li>• Minimum Diploma/Degree holder on IT related or engineering discipline.</li> <li>• Minimum 2 years' experience in the field of duty on Sun/Oracle hardware implementation and troubleshooting</li> <li>• Have knowledge and experienced in disks/volume management technology (e.g SVM, ZFS, VxVM)</li> <li>• Experienced in Oracle/Sun Virtualization</li> <li>• Experienced in AIX and IBM-P series</li> </ul>	

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<b>Preferred:</b>			
3 – 5 years' experience in project implementation and troubleshooting involving vast Solaris Unix technology. Implementation experience on High Availability solution, virtualization and migration. Secondary skills on other variant of UNIX platform, EMC Storage or Netapp.			
<b>PHYSICAL REQUIREMENTS</b>			
Physically Fit and have strength to lift and move computer hardware			
<b>Prepared By:</b>	<b>Thivakaran Sivaraman</b>	<b>Date:</b>	<b>14<sup>th</sup> Nov 2016</b>
<b>Reviewed By:</b>		<b>Date:</b>	